

RETURN / COMPLAINT FORM

Subject to our terms and conditions, you are welcome to return any unwanted parts back for credit, refund or exchange within 14 days of the date of delivery providing the part has not been installed, clean as sold and are still in their original branded packaging/ box with label intact. You must not sure the display box for transport. We will not accept any parts for credit, refund or exchange if it is returned incomplete or not in a resale condition. We do not accept any returns for credit, refund or exchange on non-stocked specially ordered products that have been specially ordered for you.

NAME	DATE	WEB ORDER NO	INVOICE NO
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

TELEPHONE NUMBER	EMAIL ADDRESS
<input type="text"/>	<input type="text"/>

YOUR VEHICLE DETAILS ARE REQUIRED TO PROCESS YOUR RETURN OR COMPLAINT ALL SECTION MUST BE COMPLETED FULL

MAKE	MODEL	ENGINE CC	FUEL TYPE
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

REGISTRATION NUMBER / VIN CHASSIS NO	YEAR	GEARBOX
<input type="text"/>	<input type="text"/>	<input type="text"/>

MILEAGE WHEN FITTED	MILEAGE WHEN FAILED	RECEIVED IN GOOD CONDITION
<input type="text"/>	<input type="text"/>	YES / NO

YOUR RETURN WILL NOT BE PROCESSED UNLESS ALL SECTIONS ARE ACCURATELY COMPLETED IN FULL

RECEIVED DATE	ATTEMPTED TO FIT	DELIVERED BY	RECEIVED IN GOOD CONDITION
<input type="text"/>	YES / NO	<input type="text"/>	<input type="text"/>

QUANTITY	PART NUMBER	DESCRIPTION	REASON FOR RETURN
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

ADDITIONAL COMMENTS

REPLACE FAULTY PART	REPLACE WITH CORRECT PART	NO LONGER REQUIRED
<input type="text"/>	<input type="text"/>	<input type="text"/>

NOTE : SUBJECT TO OUR TERMS AND CONDITIONS WE MAY REFUSE TO ACCEPT A PRODUCT FOR CREDIT, REFUND OR EXCHANGE

DATE RECEIVED	RETURN PROCESSED BY	AUTHORISED / DECLINED
<input type="text"/>	<input type="text"/>	<input type="text"/>
ACTION TAKEN		
<input type="text"/>		
SIGNED	DATE	
<input type="text"/>	<input type="text"/>	

RETURN ADDRESS

BRITISH PARTS, UNIT 3 WEDGWOOD COURT, PIN GREEN INDUSTRIAL ESTATE, STEVENAGE, HERTS, SG1 4QR