

British Parts - Complaint Returns Form

Subject to our terms & conditions you can return any unwanted parts for credit refund or exchange within 14 days of delivery providing they are in their original packaging label intact branded shelf box or packaging unused has not been installed or attempted installation We will not accept any parts for credit refund or exchange if it is returned incomplete or not in a resellable condition We will not accept for credit refund or exchange any non stocked specially ordered products that have been specially ordered for you You do have a maximum period of 14 days form delivery date to return any unwanted parts

NAME	DATE	WEB ORDER NO	INVOICE NO
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TEL	EMAIL
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Your Vehicle details are required to process your return or complaint all sections must be completed in full

MAKE	MODEL	ENGINE CC	FUEL TYPE
REGISTRATION NUMBER VIN / CHASSIS NO	YEAR	GEARBOX	

Your return will not be processed unless all sections are accurately completed in full

DATE ORDER RECEIVED	DELIVERED BY	RECEIVED IN GOOD CONDITION
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Mileage When Fitted	Mileage When Failed
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QUANTITY	PART NUMBER	DESCRIPTION	REASON

Additional Comments

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ACTION REQUESTED

REPLACE FAULTY PART REPLACE WITH CORRECT PART NO LONGER REQUIRED

Note: Subject to our terms & conditions we may refuse to accept a product for credit refund or exchange

DATE RECEIVED	RETURN PROCESSED BY	RETURN AUTHORISED / DECLINED
ACTION TAKEN		
SIGNED	DATE	